

HSC General Policies – Amended February 9 2026

1. A Board Member or Coach has the authority to remove any skater from the ice for inappropriate conduct.
2. Upon registration, members can elect to set up a payment schedule for the fees on eligible programs. However, HSC can not allow participants to skate until the initial payment has been received. Overdue payments can cause a member to Cease to be in Good Standing. As such, they will be unable to participate in skating events including test days, ice show, showcase, additional programs, etc. Please see HSC Bylaws Policy for definition of Good Standing.
3. For insurance reasons, only Skate Canada members are permitted on the ice surface. Those on the ice need to wear skates and, unless they have successfully passed Skate Canada's CanSkate Level 6, wear a CSA approved helmet. Parents/Guardians are not allowed in the players' benches during skating lessons.
4. HSC does not provide any off-ice supervision during non-club related activities.
5. Out of club coaches and skater hopping are permitted as outlined on the website for the current season. Please refer to Guest Coaching & Hopping Policy.
6. When necessary, skaters may attend a session that either immediately precedes or immediately follows their own session – only for the purposes of a 15-minute private lesson and only when the coach does not have time to accommodate that lesson during their scheduled session. The skater is to remain on the ice only for the time of the 15-minute lesson.
7. Skater movement between club-determined skater groups, during the year is not permitted unless unanimously approved by all coaches. If the coaches can't agree, then a meeting between coaches, Coach's Liaison and President will be held to work it out.
8. HSC bears no responsibility for lost or stolen items.
9. When a skater transfers from another club to HSC, they need to provide a printout of their Skate Canada "Detailed Test Record" to the HSC Test Chair.
10. The HSC reserves the right to collect a Volunteer Participation Fee from all club members at a rate set annually by the HSC Board on a per child basis. The amount and volunteer requirements are subject to change. The fee will be returned, by the treasurer as soon as possible, after the parent/guardian have volunteer commitments approved by a board member. Please see the Volunteer Fee Policy for current rates.
11. Concerns/Complaints will be reviewed only if submitted in writing to the Board email address and will be reviewed following the HSC Club Dispute Reporting & Resolution Policy.